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To all customers:

This memo is to clarify our policy on the use of acrylic coated Galvalume panels and flat sheets in applications where cosmetic appearances of the finished product is of importance. According to industry standards, no guarantee exists for cosmetic appearance. Color or shade variations on Galvalume sheets do not inhibit the corrosion resistance or usefulness of the sheet or panel, nor the manufacturer's warranty.

There are several factors, which can color or create shade variations on bare Galvalume sheets. Shade variations can occur from coils run in different lots at the steel mill. This is due to two factors. First, the cooling rate for molten Galvalume on the surface of the steel can vary the spangle size and shape causing different reflection from the panel, thus appearing to be a different shade or color. Secondly, when bare Galvalume is produced at the steel mill a chromate film is put on the surface of the Galvalume to protect the surface from storage moisture. The chromate level varies in the amount(they are measured by mg/ft<sup>2</sup>) from lot to lot and this causes the coils from different lots to be darker or lighter than the others depending on the amount of chromate variations.

The acrylic coating that is applied to the Galvalume is also used as a protectant. This is applied to protect the panel from burning or scaring that is occurred when manufacturing the panel. Over time the acrylic coating could turn a yellowish color. This is a cosmetic appearance and can't be construed as a warranty claim.

Due to the items listed above Baker Metal Works & Supply can't guarantee the uniformity of color, shade, or cosmetic flaws on bare Galvalume applications.